

GIFTS

We offer a wide variety of Homespun Country decor among a myriad of other unique & exceptional products & are consequently a gift givers paradise. So no matter male, female & no matter what the age we have just the right gift! And if you are not sure, an SGMC Gift Card in the amount of your choice will make choosing the right gift a breeze. The perfect gift is no problem at SGMC.



OFFICE SUPPLIES

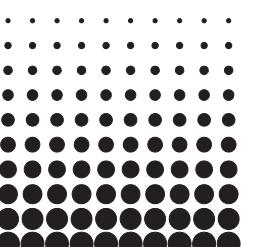
It might be stamp pads, ink jet printer cartridges, printer paper, a paper punch, paper for your adding machine, a custom rubber stamp or anything for your desk or office that you're looking for. Look no further than '*The Office Supplies Store*' at SGMC. We offer competitive pricing & prompt delivery on items that are special ordered.

"GOOD for You &
GOOD for the Planet!"



NATURAL PRODUCTS

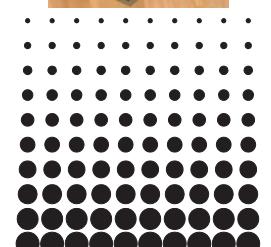
When we say Natural Products we mean products that use organic ingredients (where available) in their manufacturing. They don't use animal products or abuse animals and they are good for you and the planet on which we live. We continue to bring new items into the store which meet this criteria. These products include food, supplements, body care and sundry items. We have a large selection of homeopathic remedies and we tend to stock items that are hard to find elsewhere. This area continues to grow & as with other areas of our store we are glad to special order & stock items that you use.



SCREEN REPAIR

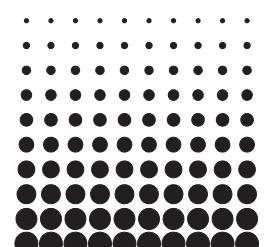
SGMC is screen repair central. We are experts at repairing your window screens in a timely manner. Our usual turnaround time on most screen repairs is 24 to 48 hours unless we need to order parts to make your repairs. We use only the highest quality charcoal aluminum screen wire and always replace the screen spline in your frame with new spline which will keep your new screen properly in place and looking good for years to come. We also, assuming we can get the replacement parts, repair broken screen frame corner keys and pulls. No matter whether you have a door, window or patio door screen or an older wooden door screen we can fix it so that it will keep the bugs where they are supposed to be, outside, and your screen will look like new too!

Need a screen repaired SGMC is the place.



CUSTOM FRAMING

Within a year after our founding we began providing custom picture framing services. With more than 44 years experience and thousands of framing combinations to offer, plus extremely competitive pricing, you can't go wrong choosing SGMC as your custom framing provider. SGMC is '*The Framing Store*'. We are expert framers of needlework and original art and will help you choose a framing package that will not only show off your art for years but preserve it with a quality industry accepted conservation method as well. We offer a variety of glass options that will not only protect your art from fading but make it look great as well. All of your framing is treated like our own and is done in house by our trained & experienced custom-framing technicians.



GLASS & MIRRORS

We are a full service glass shop offering storm window, screen repair and fabrication, glass table tops, wall & bathroom mirror fabrication, vehicle mirror repair, custom insulated glass repair, tempered glass & high temperature glass for your wood stove, and much more. If it's glass or acrylic you need, call us first. SGMC is '*The Glass Store*'. Our glass technician has well over 48 years experience & we can do things that you won't find available elsewhere.

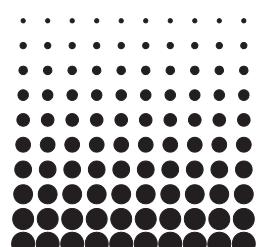
BATTERY CLOCK REPAIR

If you have a battery powered clock that just stopped working. Bring your clock with you and stop by to get a replacement clock movement and install it yourself or we can do it for you. We can get your clock keeping time again for a fraction of what a new clock would cost.



ELECTRONICS

We have been intimately involved with consumer electronics since 1983. You know, consumer electronics, the ones that you use everyday around the house and in the car. SGMC is '*The Electronics Store*'. We have developed, over the years, an impressive list of suppliers and distributors that give us access not only to an extraordinarily large selection of product but also great pricing that we pass on to you. If it is a cable or adapter or some whatchamacallit that you had no idea they made, let alone the fact that you needed one, we can probably pull one off the shelf or peg hook or in most cases order it, if it's not in stock. Then we'll show you how to hook it up and use it. It is our intention that you leave our store with a solution to your problem including the accessories and knowledge you need to make it work. If you don't understand it when you leave then we haven't done our job.

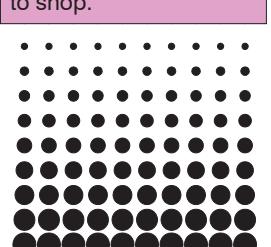


CRAFT SUPPLIES

If it's anything to do with crafting you can probably find it at SGMC – '*The Craft Store*'. We have one of the most complete, fully stocked craft basics stores around. We have counted cross stitch, beads and jewelry findings along with a ribbon department to name a few. If it's pom poms, paper maché, popsicle sticks, felt, fun foam, paints, adhesives, finishes, wreaths, etc., we have it. And we offer one thing that you will find few other places and that's knowledgeable people who are glad to help.

ART MATERIALS

We carry the big names in art materials, Grumbacher, Windsor Newton, Liquitex, Beinfang, Richard Simmons and Royal to name a few, plus some names that you probably haven't heard of either. We have decorative acrylic and artist paints, pads, brushes, canvases and more. If it's art materials you need then it's '*The Art Materials Store*' at SGMC where you need to shop.



CUSTOM SIGN/PRINT SHOP

Yet another area in which SGMC's custom possibilities can provide you with the solutions you need all in one place – our Sign/Print Shop. Whether it is a custom wall word to adorn your newly decorated bathroom or a yard sign or banner to advertise a bake sale or welcome someone home or to advertise your business or business cards, postcards or flyers, SGMC can provide them on your schedule at a competitive price. We are proud to offer you access to our in-house design and graphics expertise. Our design expertise and execution spans decades. We can design printed materials, business cards, logos, signs, labels, banners, apparel, and much more providing proofs along the design process for your input and approval. Let us be your partner in promoting you, your business or your organization.



CUSTOMER SERVICE

One of the things that we continually strive to provide is better SERVICE. It's a worn out word today, but at SGMC service is "THE NAME OF THE GAME". It's of paramount importance to us that we give you GREAT service. Our goal is to have you leave our store or hang up the phone from talking with us and then because of the great service you received you feel compelled to tell everyone you know how great an experience you had dealing with SGMC. Do we succeed 100% of the time? No, we're human... but we all strive for GREAT customer service. We continue to make changes in how we operate along with changes in product selection and services always looking toward your satisfactory shopping experience.

We are very solution oriented. Simply put, we will try to discern what your problem is and then by combining the products and services that we offer provide a solution at a very competitive price and within a reasonable time frame.

We are not *sale* oriented. What that means to you is that we try to price all our products fairly every day so that you can be assured that when you need something that you can buy it at SGMC at a fair, competitive price without having to wait for a 'sale'. You get what you need, when you need it, instead of playing the waiting game, until it 'goes

on sale'. Over the years we have implemented many programs within our store whose sole purpose is to provide you, our customer or client, with **SUPERIOR** service. We have invested considerable time and money in implementing the latest and most up-to-date software throughout all of our operations. Our custom framing technicians use software that allows quick and easy pricing of the thousands of combinations that we offer and stores your history so that we can match mat color, frames and size of items that we framed for you in the past. Our sales team has access to one of the most advanced point of sale systems available anywhere which means having fewer empty shelves and pegs and generally having the merchandise in the store at a competitive price when you need it. We have an online presence via our website at www.solanco.com and also on Facebook. Both of which are kept up to date.

We are Special Order Specialists. Special orders are of paramount importance to you and to us. If we don't have it & we can get it, we will. It's that simple! And we'll notify you when it's ready for pick up. When you call us, a human answers the phone. We hate voice mail systems and will

never implement one. We think that you should be able to get an answer to your questions or concerns in the most direct manner possible. We have added many associated product lines over the years and discontinued some too! We have people tell us almost everyday that they can't believe the variety of merchandise that we have to offer. We continue to look for new, unique, break-thru products that we can offer at competitive prices. We intend to continue to be the store that you look to when you have a unique need or when you need to talk to someone who is knowledgeable and is more concerned with a solution than their commission.

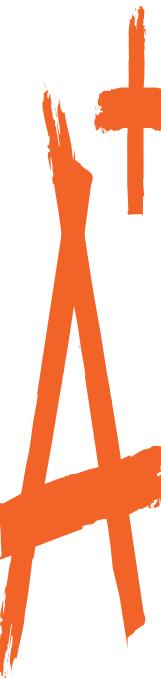
We want you to tell us how we're doing. If our service is GREAT, please let us know. If our service is not so great, let us know that too. It is only through communication and interaction that we can continue to improve and improve we must. We know that you have lots of choices out there when it comes to places to shop. Even more so today with a myriad of online options. We want to spoil you to the point that you won't want to shop anywhere else. Our goal is to make SGMC & SERVICE synonymous so that when you think 'SGMC', great service automatically comes to mind. Thanks for supporting us. We can't continue without you.

STORE HOURS

- Tues. to Friday•
10:00 AM til 4:00 PM
- CLOSED•
- Saturday, Sunday &
Monday
- OTHER Hours by
Chance or Appointment!

We realize that these hours don't suit everyone so if you need to pick up or drop off or consult for a custom picture framing job or whatever, please call 717-786-7118 during regular hours to make an appointment at your convenience. We will do our best to accommodate your schedule.

There are occasionally exceptions to these hours which are listed on the door, on our website and are also on our answering machine if you call when we are closed. If in doubt check first.



Back in November 1977 Solanco Glass & Mirror Co. was born to fill a need in Southern Lancaster County by offering complete residential flat glass services to the area. Over the more than 45 years since then many things have changed. All of these changes have been made in direct response to you, our clients, customers & friends.

One of the major changes over time has been the shift away from the everyday use of the name, Solanco Glass & Mirror Co., which at inception described exactly what we did, to using just **SGMC**. Even though we are indeed still

Solanco Glass & Mirror Co., today **SGMC** also represents **Solanco General Merchandise Co** and **SGMC Sign Designs** our sign and custom cut vinyl division.

In reality **SGMC** is a family owned and operated synergy of companies under one roof that offer a wide variety of products and services much like the old time, small-town department or general merchandise stores did in years past.

Rev #230313

PRODUCTS & SERVICES



Solanco General Merchandise Co
Solanco Glass & Mirror Co.
SGMC Sign/Print Designs

Wondering what we do? This may brochure help.

**HERE'S
A DESCRIPTION
OF WHO WE ARE
& WHAT WE DO!**

**21 E State St
Quarryville PA 17566
Phone: (717) 786-7118
Fax: 717-447-0251**

**E-mail: phil@solanco.com
www.solanco.com
www.facebook.com/solanco**

