

GIFTS

We offer a wide variety of Homespun Country decor among a myriad of other unique & exceptional products & are consequently a gift givers paradise. So no matter male, female & no matter what the age we have just the right gift! And if you are not sure, an SGMC Gift Card in the amount of your choice will make choosing the right gift a breeze. The perfect gift is no problem at SGMC.



OFFICE SUPPLIES

It might be stamp pads, ink jet & fax cartridges, printer paper, a paper punch, paper for your adding machine, a custom rubber stamp or anything for your desk or office that you're looking for. Look no further than *'The Office Supplies Store'* at SGMC. We offer competitive pricing & prompt delivery on items that are special ordered.

NATURAL PRODUCTS

When we say Natural Products we mean products that use organic ingredients (where available), in their manufacturing. They don't use animal products or abuse animals & they are good for you & the planet on which we live. We continue to bring new items into the store which meet this criteria. These products include food, supplements, body care & sundry items. We have a large selection of homeopathic remedies & we tend to stock items that are hard to find elsewhere. This area continues to grow & as with other areas of our store we are glad to special order & stock items that you use.

"GOOD for You & GOOD for the Planet!"



VIRTUAL FRAMING

Choosing the perfect picture frame and matting can be difficult since all you see are corner samples of both the frame and the mat. It would be a lot easier to make the perfect choice for your custom framing design if you could see both the mat and frame completely surrounding the art work just as it will look when framed. Now with the assistance of SGMC's virtual framing technology you can see your art work framed virtually with your choice of mat and frame. You can even compare different mat and frame selections side by side before you make your final decision. SGMC's more than 41 years of experience along with our virtual framing technology make choosing a Custom Frame and Mat easy. Bring your art work in today to see our virtual framing technology in action.



CUSTOM FRAMING

Within a year after our founding we began providing custom picture framing services. With more than 41 years experience & thousands of framing combinations to offer, plus extremely competitive pricing, you can't go wrong choosing SGMC as your custom framing provider. SGMC is *'The Framing Store'*. We are expert framers of needlework & original art & will help you choose a framing package that will not only show off your art for years but preserve it with a quality industry accepted conservation method as well. We offer a variety of glass options that will not only protect your art from fading but make it look great as well. All of our framing is treated like our own & is done in house by our trained & experienced custom-framing technicians.



GLASS & MIRRORS

We are a full service glass shop offering storm window, screen repair & fabrication, glass table tops, wall & bathroom mirror fabrication, vehicle mirror repair, custom insulated glass repair, tempered glass & high temperature glass for your wood stove & much more. If it's glass or acrylic you need, call us first. SGMC is *'The Glass Store'*. Our glass technician has well over 45 years experience & we can do things that you won't find available elsewhere.

UPS SHIPPING & PACKING

We are an authorized commercial shipper for UPS and are listed on the ups.com website. We are the only authorized UPS shipper in Southern Lancaster County and can pack and ship most anything for you, making shipping easy and convenient. Also drop your authorized UPS returns off here for free.



ELECTRONICS

We have been intimately involved with consumer electronics since 1983. You know, consumer electronics, the ones that you use everyday around the house & in the car. SGMC is *'The Electronics Store'*. We have developed, over the years, an impressive list of suppliers & distributors that give us access not only to an extraordinarily large selection of product but also great pricing that we pass on to you. If it is a cable or adapter or some whatchamacallit that you had no idea they made, let alone the fact that you needed one, we can probably pull one off the shelf or peg hook or in most cases order it, if it's not in stock. Then we'll show you how to hook it up & use it. It is our intention that you leave our store with a solution to your problem including the accessories & knowledge you need to make it work. If you don't understand it when you leave then we haven't done our job.

CRAFT SUPPLIES

If it's anything to do with crafting you can probably find it at SGMC - *'The Craft Store'*. We have one of the most complete, fully stocked craft basics stores around. We have counted cross stitch, beads & jewelry findings & ribbon departments to name a few. If it's pom poms, paper maché, popsicle sticks, felt, fun foam, paints, adhesives, finishes, wreaths, etc., we have it. And we offer one thing that you will find few other places & that's knowledgeable people who are glad to help.

ART MATERIALS

We carry the big names in the art materials, Grumbacher, Windsor Newton, Liquitex, Beinfang, Richard Simmons & Royal to name a few, plus some names that you probably haven't heard of either. We have decorative acrylic & artist paints, pads, brushes, canvases & more. If it's art materials you need then it's *'The Art Materials Store'* at SGMC where you need to shop.

CUSTOM VINYL / SIGN SHOP

Yet another area in which SGMC's custom possibilities can provide you with the solutions you need all in one place - our Sign Shop. Whether it is a custom wall word to adorn your newly decorated bathroom or a yard sign or banner to advertise a bake sale or welcome someone home or to advertise your business, SGMC can provide 1 or more signs on your schedule at a competitive price. We have the capability to provide your custom sign and advertising needs on many different surfaces whether it's printed or using custom vinyl. Think mailboxes, boats, trailers, yard & magnetic signs, wall words, table throws and covers, flutter and tear drop flags, custom flags & banners, trade show backdrops & décor and lots more. Large or small sign orders welcome. Custom signs & vinyl, just another custom service provided to you by SGMC.



CUSTOMER SERVICE

One of the things that we continually strive to provide is better SERVICE. It's a worn out word today, but at SGMC service is "THE NAME OF THE GAME". It's of paramount importance to us that we give you GREAT service. Our goal is to have you leave our store or hang up the phone from talking with us & then because of the great service you received you feel compelled to tell everyone you see how great an experience you had dealing with SGMC. Do we succeed 100% of the time? No, we're human... but we all strive for GREAT customer service. We continue to make changes in how we operate along with changes in product selection & services always looking toward your satisfactory shopping experience.

We are very solution oriented. Simply put, we will try to discern what your problem is & then by combining the products & services that we offer provide a solution at a very competitive price & within a reasonable time frame.

We are not *sale* oriented. What that means to you is that we try to price all our products fairly every day so that you can be assured that when you need something that you can buy it at SGMC at a fair, competitive price without having to wait for a 'sale'. You get what you need, when you need it, instead of playing the waiting game, until it

'goes on sale'.

Over the years we have implemented many programs within our store whose sole purpose is to provide you, our customer or client, with SUPERIOR service. We have invested considerable time & money in implementing the latest & most up-to-date software throughout all of our operations. Our custom framing technicians use software that allows quick & easy pricing of the thousands of combinations that we offer & stores your history so that we can match mat color, frames & size of items that we framed for you in the past. And we also have the latest virtual framing software that allows you to see how your framing project will look when it's finished. Our sales team has access to one of the most advanced point of sale systems available anywhere which means having fewer empty shelves & pegs & generally having the merchandise in the store at a competitive price when you need it. It also means having a complete online presence that you browse 24/7/365.

We are Special Order Specialists. Special orders are of paramount importance to you & to us. If we don't have it & we can get it, we will. It's that simple! And we'll notify you when it's ready for pick up. When you call us, a human answers the phone. We hate voice

mail systems & will never implement one. We think that you should be able to get an answer to your questions or concerns in the most direct manner possible. We have added many associated product lines over the years. We have people tell us almost everyday that they can't believe the variety of merchandise that we have to offer. We continue to look for new, unique, break-thru products that we can offer at competitive prices. We intend to continue to be the store that you look to when you have a unique need or when you need to talk to someone who is knowledgeable & is more concerned with a solution than their commission. We want you to tell us how we're doing. If our service is GREAT, please let us know. If our service is not so great, let us know that too. It is only through communication & interaction that we can continue to improve & improve we must. We know that you have lots of choices out there when it comes to places to shop. We want to spoil you to the point that you won't want to shop anywhere else. Our goal is to make SGMC & SERVICE synonymous so that when you think 'SGMC', great service automatically comes to mind. Thanks for supporting us. We can't continue without you.

STORE HOURS

- Tues. to Friday
9:00 AM til 5:00 PM
- Saturday
9:00 AM til Noon
- CLOSED•
Sunday & Monday

CLOSED on Saturday May thru October!

There are occasionally exceptions to these hours which are listed on the door, on our website & are also on our answering machine if you call when we are closed. If in doubt check first.

Back in November 1977 Solanco Glass & Mirror Co. was born to fill a need in Southern Lancaster County by offering complete residential flat glass services to the area. Over the more than 41 years since then many things have changed. All of these changes have been made in direct response to you, our clients, customers & friends.

One of the major changes over time has been the shift away from the everyday use of the name, Solanco Glass & Mirror Co., which at inception described exactly what we did, to using just **SGMC**. Even though we are indeed still Solanco Glass & Mirror Co., today **SGMC** also represents Solanco General Merchandise Co and **SGMC** Sign Designs our sign and custom cut vinyl division. In reality **SGMC** is a family owned & operated synergy of companies under one roof that offer a wide variety of products & services much like the old time small-town department or general merchandise stores did in years past.

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PRODUCTS & SERVICES



Solanco General Merchandise Co
Solanco Glass & Mirror Co.
SGMC Sign Designs

A DESCRIPTION
OF WHO WE ARE
& WHAT WE DO!

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